

## Introducing Copilot for Microsoft 365

#### **About the Presenter**



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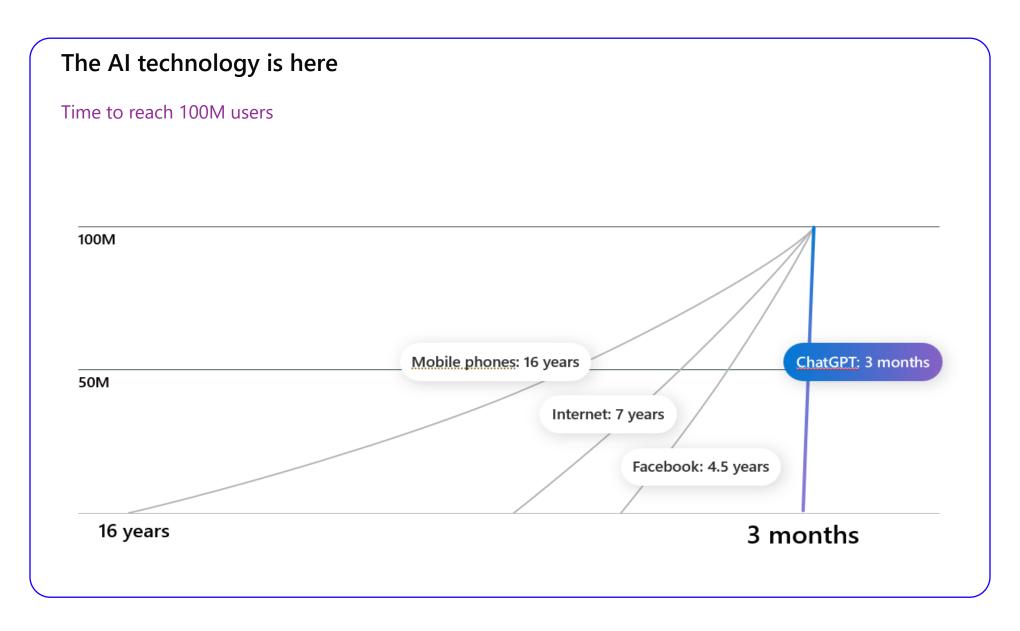


- ✓ A seasoned Microsoft Security Solution Architect with over 8 years of expertise in Microsoft technologies. Currently I am leveraging my experience to deliver exceptional service as a Solutions Consultant (Modern Workplace, Security and AI) at One Singapore Based Microsoft FastTrack. In addition, I am a Microsoft certified Trainer and certified Microsoft Enterprise and security architect. Previously, I was working a Technical Lead at Microsoft CSS Shanghai team, providing premium technical support to Microsoft 365's global Premier customers.
- √ Hobbies: Playing Football, reading books and bicycling
- √ Favorite Team: Barcelona





## Al technology and impact



## Digital debt is costing us innovation

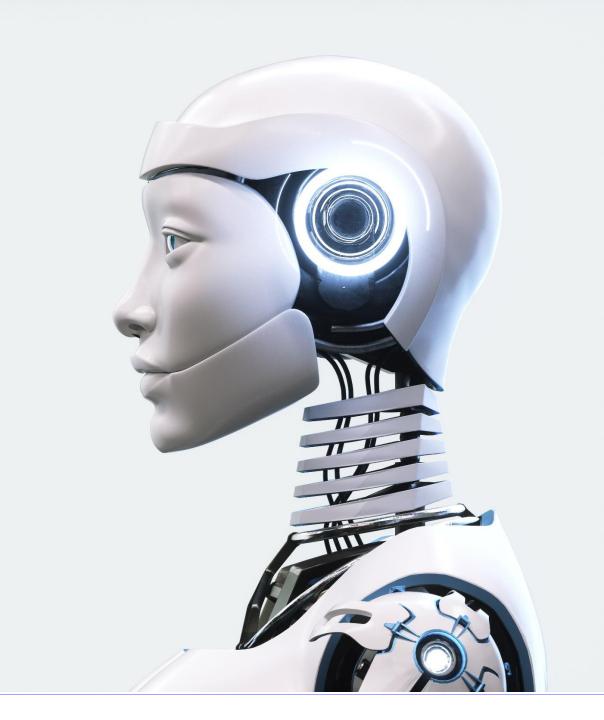
64%

of employees don't have enough time or energy to do their job **57%** 

of employees' time is spent communicating 43%

of employees' time is spent creating 87%

of organizations believe AI will give them a competitive edge









Your AI assistant at work



Turn your words into the most powerful productivity tool on the planet

### Natural Language



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Large Language Models Microsoft Graph - Your Data -

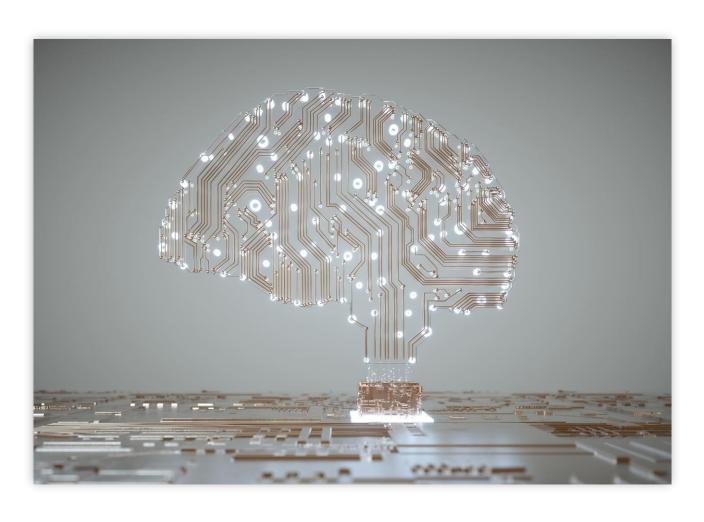
Microsoft 365 Apps The Internet

Architected to access to your business content and context

## Semantic Index Security Devices ÜŦ Groups 🔐 **Files** People Tasks **Events Notifications** Chats & channels Microsoft Graph Graph API, Connectors, & Data Connect

## Semantic Index

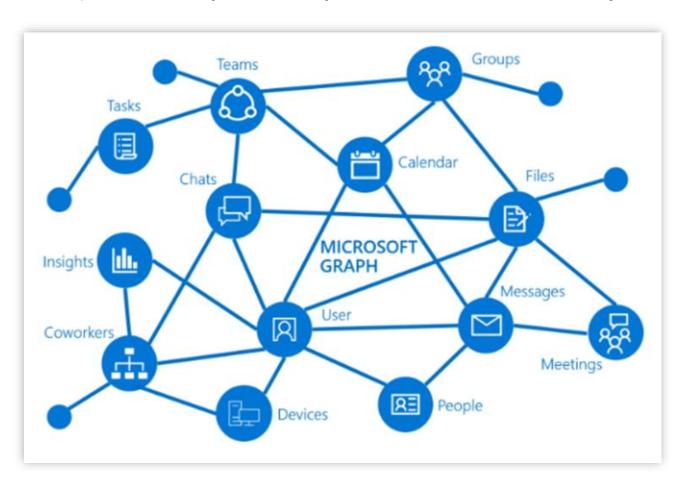
#### The semantic index sits on top of the Microsoft Graph



- powers the search functionality in Copilot for Microsoft 365
- Uses artificial intelligence and natural language processing to understand the meaning behind the words used in search queries, allowing for more accurate and efficient search results
- recognize synonyms, related concepts, and other factors that can help refine search results, making it easier for users to find the information they need

## The Microsoft Graph

The Microsoft Graph is the **gateway to data and intelligence in Microsoft 365**. The Graph uses a unified programmability model to access data across Microsoft Cloud Services including Microsoft 365 core services, Enterprise Mobility + Security, Windows services, and Dynamics Business Central



- Graph API single endpoint for real-time access to internal data
- Graph Connectors delivers external data to the Microsoft graph (e.g. Salesforce, Jira, etc)
- Graph Data Connect Secure and scalable bulk data access to the Azure Al platform to enable insights and analytics



# Supercharged Productivity

Unlock access to data and knowledge across your organization



# **Amplified Creativity**

Amplify human ingenuity and innovation with Al



# Trusted Security

Count on responsible, secure AI from a partner you can trust



# Supercharged Productivity

Unlock access to data and knowledge across your organization

Microsoft 365 Copilot turns your words into the most powerful productivity tool on the planet

Because Copilot is integrated into the apps you use every day, you will spend less time focused on the tools, and more time focused on what really matters – serving your customers and growing your business



**Amplified Creativity** 

Amplify human ingenuity and innovation with Al



Trusted Security

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Take productivity to the next level by unlocking access to data and knowledge across your organization

Microsoft 365 Copilot turns your words into the most powerful productivity tool on the planet. Because Copilot is integrated into the apps you use every day, you will spend less time focused on the tools, and more time focused on what really matters – serving your customers and growing your business

#### Lighten the load in Outlook

- Clear your inbox in minutes, not hours, by summarizing long messages and generate suggest action items and replies
- Create impactful communications by leveraging coaching tips to help you hit just the right note

#### Stay caught up with Teams

- Easily track discussions and suggested action items in real time
- Produce conversation summaries with citations to keep you up to speed and organized

#### Laser focus on what matters most

- Get up to speed and complete tasks in no time with integrated cross-application intelligence working across all your data
- Quickly pull together information from multiple sources



#### Amplify human ingenuity and innovation with Al

Microsoft 365 Copilot is designed to help you get your creative juices flowing, so you never have to start from scratch again. Copilot will help you turn your ideas into the masterpieces you, while making it easier to collaborate with your team.

## Be more creative in Word and PowerPoint

- Partner with Copilot in Word to write, edit, and summarize content
- Transform written content into compelling presentations with a single command
- Create custom graphics right in your document with Microsoft Designer

## Think faster by analyzing trends and creating data visuals in Excel

- Enjoy all the rich capabilities of Excel at your fingertips
- Create powerful, professional visualizations
- Explore your data without modifying it

## Make meetings more creative with Whiteboard

- Ask Copilot to turn ideas into designs and summarize whiteboard content
- Gather ideas on specific topics and run more creative and efficient meetings
- Create original images in Whiteboard with Microsoft Designer



Trusted Security

#### Count on responsible, secure Al from a partner you can trust

Microsoft 365 Copilot is committed to advancing AI with an approach guided by ethical principles that put people first.

#### Remain in control

- Individual users and admins are always in control as Copilot inherits your security, compliance, and privacy policies set up in Microsoft 365
- Copilot respects individual and group permission policies

#### Stay grounded and protected

 Copilot is architected to protect data. Your data never leaves its secure partition, and it is never used for training purposes

## Access better answers more efficiently and securely

- Copilot delivers real-time access to both your content and context in the Microsoft Graph
- Get accurate, relevant answers anchored in your business content and working context
- Microsoft 365 Business Standard and Business Premium customers can leverage Copilot now to access the power of an Alpowered chat for work with commercial data protection



Built on Microsoft's comprehensive approach



Security



+



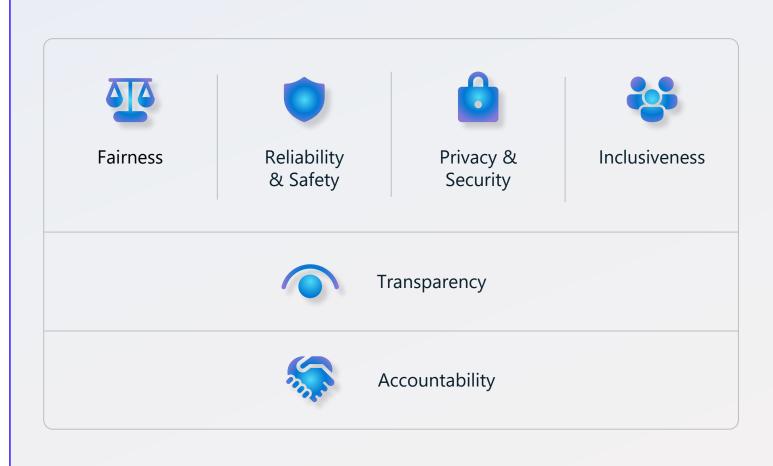


Compliance

Privacy

Responsible Al

## Microsoft's Al principles



# Microsoft Cloud — Al you can trust

Your data is your data.

Your data is **not** used to train the OpenAl foundation models without permission.

Your data is **protected** by the most comprehensive enterprise compliance and security controls.



# Our Approach Copilot business value



All Up Value



Value by Workflow



Value by Role/ Function

# Calculations for: How much time can people save with Copilot for Microsoft 365?



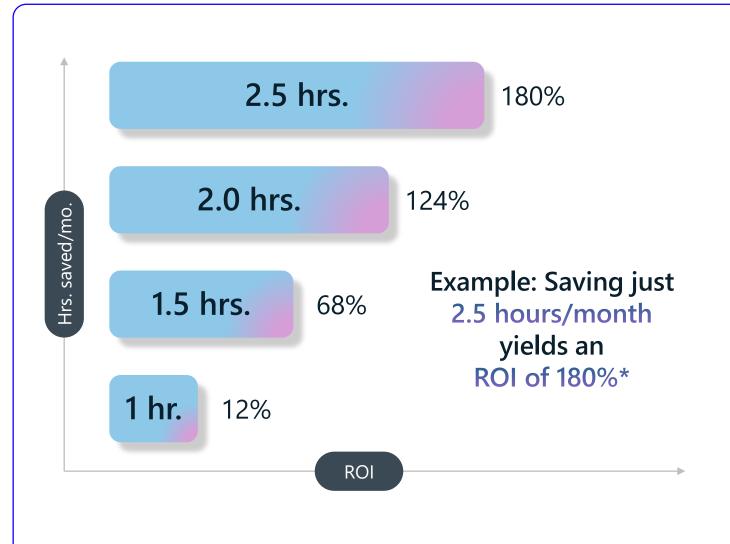


### **ROI Calculations**

Annual Cost of Employee	\$70,000
Monthly Cost of Employee \$5,833	
Weekly Cost of Employee	\$1,346
Hourly Cost of Employee \$33.65	
Monthly Cost of Copilot	\$30

Time-Saved	ROI	Calculation
1 hour	12%	(\$33.65 - \$30)/\$30
1.5 hours	68%	[(\$33.65*1.5) - \$30]/\$30
2 hours	124%	[(\$33.65*2) - \$30]/\$30
2.5 hours	180%	[(\$33.65*2.5) - \$30]/\$30

How much time can people save with Copilot for Microsoft 365?



\*At \$70,000 employee cost per year, 54 minutes per month = \$30 of employee's time See appendix for detailed calculations

## Impact by Workflow



### **Effective meetings**

- Quickly catch up on meetings you missed
- Summarize a meeting and identify next steps
- Run a more effective meeting



#### **Data analysis**

- Get answers from across all your data
- Instantly uncover key insights
- Create powerful and professional visualizations



#### **Content creation**

- Jumpstart creativity, and write and edit like a pro
- Quickly catch up on the key points of a document or presentation
- Create documents, presentations, charts, and tables



### **Email processing**

- Draft email replies instantly
- Personalize the tone and length even on the go
- Quickly summarize a long email thread

# Impact by Function



#### HR

- Communicate policies and draft job descriptions
- Create stunning training materials
- Easily respond to job applicants' or employees' emails



#### Marketing

- Identify relevant market trends and segments
- Create the first draft for a project
- Summarize campaign results with powerful visuals



#### Sales

- Have better sales conversations and close more deals
- Create sales presentations and proposals
- Analyze sales data from previous quarters



#### IT

- Create a project plan for a product roll-out
- Stay up to date on various project calls and chats
- Identify patterns in data and solve issues faster



#### **Finance**

- Simplify financial reporting and planning
- Identify performance improvements
- Report metrics using professional charts

# Time savings are just the beginning

Copilot for Microsoft 365 can help you...







Increase employee satisfaction & wellbeing

Improve the quality of work

Reduce digital debt



Expanding
Copilot for
Microsoft 365
to organizations
of all sizes

## Licensing purchase criteria

Channel

All channels (EA, CSP, Direct)

Pre-reqs

Business Standard, Business Premium, Office 365 A3/A5\*\* and E3/E5 Microsoft 365 A3/A5\*\* and E3/E5

Order size

No minimum license purchase size requirements.

A customer cannot purchase more licenses of the Copilot add-on than the collective sum of their prerequisite SKUs.

<sup>\*</sup>available as a per user per year license | Annual Commitment | Annual Bill |

<sup>\*\*</sup>Customers with Academic SKUs are not currently eligible to purchase Copilot for Microsoft 365 through CSP. They are only available through Enrollment for Education Solutions (EES). We plan to gradually extend access and more details will be shared in the coming months.

